

Dependable Collision Center
5133 Carpenter Road, Suite A
Ypsilanti, Michigan 48197
(734) 528-9581 Fax (734) 528-9593
www.dependablecc.com

June 11, 2020

It is the desire of Dependable Collision Center to keep everyone safe. This includes our customers, team members and vendors. In an attempt to protect everyone as much as possible, Dependable will do the following:

- 1) We will ask that people that are not team members enter the building as little as possible. We will attempt to stay six feet away from other people. We will ask that only one non team member enter our office area at a time. After a non team member leaves, we will disinfectant any pens, keys and counter surfaces that the person had contact with;
- 2) We will ask non team members to minimize the use of rest room and lunch room facilities;
- 3) With your permission, before starting work on your vehicle, Dependable will perform an ozone treatment. After repairs are completed and the vehicle is cleaned, Dependable again will perform an ozone treatment. Dependable has been performing ozone treatments on some of our loaner vehicles since 2013. Dependable is not aware of any damage caused to any vehicle from these treatments. Dependable will use our best judgment, but Dependable will not be responsible for any potential damage to your vehicle from these operations.

If you do not want your vehicle to receive an ozone treatment, Dependable will wait 72 hours before we enter your vehicle. After repairs are completed and the vehicle is cleaned, Dependable will park it and recommend that you not pick up your vehicle for 72 hours. Dependable will not be responsible for your vehicle while it is parked at Dependable for these times.

Name: _____ R.O. #: _____

Agreed to on ____/____/____

Customer. I acknowledge that I have received a copy of this agreement

Dependable Collision Center